

# CANTERA DOORS

## HANDFORGED IRON

### STANDARD LIMITED WARRANTY

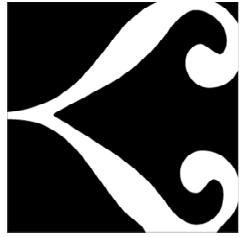
CANTERA DOORS, INC. warrants its product to be free from defect in material and workmanship (excluding finish) for a period of FIVE (5) Years from the date of delivery to the original purchaser and will repair or replace any defective product or parts at CANTERA DOORS, INC. sole discretion.

CANTERA DOORS, INC. warrants product finish to be free from defect for a period of TWO (2) Years from the date of sale to the user and will repair at CANTERA DOORS, INC. sole discretion.

Since each CANTERA DOORS, INC. product is handcrafted, there will be variances in the design, finish and overall appearance. Some designs may dictate that slight variances occur to preserve strength and rhythm of the design, depending upon the configuration of the door, gate, window, garage door, insert or any other product built by CANTERA DOORS, INC.

This warranty does not cover: non-CANTERA DOORS, INC. products; (i.e. pull-handles, or items added to the unit after the sale); weather stripping, and threshold; products that have not been paid for in full at the time of completion and finish out; problems caused by improper storage, handling, installation, finishing, use, modification, or maintenance. Lack of proper maintenance (we recommend lightly cleaning the door on a monthly basis with a mild soap solution and water to avoid buildup of natural acids that can destroy the faux finish and clear coat; Doors installed in corrosive environments, considered as any area within two miles of a coastline, are only covered for a period of twelve (12) months under this limited warranty.

Damages incurred during shipping are not considered a product defect and therefore are not covered under warranty. Shipping damages must be claimed with the shipper within their specified time limit (typically 3 calendar days). Acts of God; terrorist acts, missiles, accidents, abuse, misuse, including glass breakage or shattering for any reason (Insulated Glass is covered by warranty provided by glass manufacturer; standard warranty is 90 days from delivery date; scratches and defects must be reported to the glass manufacturer within 3 days of delivery.); products subjected to conditions outside their design limitations; minor imperfections in the metal that do not affect the product's structural integrity; minor variations in finish color; normal wear or discoloration of finish. CANTERA DOORS, INC. does not consider this to be a defect, but rather a normal process, and over time enhances the naturally aging appearance of the metal and finish); finish problems caused by mechanical damage or abrasion; damage caused by acid rain, salt spray, or other corrosive elements; problems caused by high humidity (condensation and frost); discoloration of non-visible parts; wood rot due to improper maintenance or installation; or problems due to water leakage which is not the fault of the CANTERA DOORS, INC. product.



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Condensation on doors or windows or any related water damage, which may occur as a result of humidity within the property or changes in the interior/exterior temperatures are not covered under this warranty. Peeling paint or any other damages caused by condensation or improper ventilation are also not covered under this warranty. Water damage caused by spraying the door/window with a pressurized hose is not the responsibility of CANTERA DOORS, INC., and as such is not covered under this warranty.

CANTERA DOORS, INC., recommends its doors be installed with an adequate overhang to protect the finish against the elements and prevent water infiltration due to unusual precipitation, which may result in water penetration of the door. Adequate overhang is one in which the roof overhang projects a distance from the structure (to be no less than one-half of the elevation difference between the lowest edge of the door and base of the overhang's highest point above the entryway). Due to small variations in steel properties, there may be a tolerance variance of (+/-) 1/8".

In no case does this limited warranty cover the costs of labor required to finish, replace product, elaborate or install trim or other carpentry work that may be required. Replacement parts or products will be the closest equivalent to current product and may not exactly match the original. Parts will be provided at CANTERA DOORS, INC., sole discretion and may or may not include shipping charges. The warranty on any replacement product will extend for the balance of the original warranty period.

CANTERA DOORS, INC. finishes may vary in places due to the frequency of use. CANTERA DOORS, INC. products are HAND-FORGED and therefore will have some rustic attributes or minor imperfections. These minor imperfections contribute to the charm of a HAND-FORGED product and are therefore not covered under warranty.

CANTERA DOORS, INC. will not be responsible for problems or damages caused by deficiencies in building design, construction, maintenance, failure to install our products in accordance with approved methods, or the use of our products in systems, such as barrier wall systems, which do not allow for the proper management of moisture within the wall system. NEITHER CANTERA DOORS, INC. NOR ANY SELLER OF CANTERA DOORS, INC. PRODUCTS WILL BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (WHETHER UNDER THEORIES OF TORT, STRICT LIABILITY, CONTRACT, WARRANTY OR OTHERWISE) WHICH MAY RESULT FROM A PRODUCT DEFECT OR MALFUNCTION. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.