

Cantera Doors™

STANDARD WARRANTY for CANTERA DOOR, INC:

CANTERA DOORS, INC. warrants its product to be free from defect in material and workmanship (excluding finish) for a period of FIVE (5) Years from the date of sale to the user and will repair or replace any defective product or parts at CANTERA DOORS, INC. sole discretion.

CANTERA DOORS, INC. warrants product finish to be free from defect for a period of TWO (2) Years from the date of sale to the user and will repair at CANTERA DOORS, INC. sole discretion.

Since each CANTERA DOORS, INC. product is handcrafted, there will be variances in the design, finish and overall appearance. Some designs may dictate that slight variances occur to preserve strength and rhythm of the design, depending upon the configuration of the door, gate, window, insert or any other product built by CANTERA DOORS, INC.

This warranty does not cover: non-CANTERA DOORS, INC. products; (i.e. pull-handles, or items added to the unit after the sale); weather stripping, and threshold; products that have not been paid for in full; problems caused by improper storage, handling, installation, finishing, use, modification, or maintenance; Acts of God; accidents, including accidental glass breakage (Insulated Glass is covered by warranty provided by glass manufacturer); products subjected to conditions outside their design limitations; minor imperfections in the metal that do not affect the product's structural integrity; minor variations in finish color; normal wear or discoloration of finish (CANTERA DOORS, INC. finishes may vary in places due to the frequency of use. CANTERA DOORS, INC. does not consider this to be a defect, but rather a normal process, and over time enhances the naturally aging appearance of the metal and finish); finish problems caused by mechanical damage or abrasion; damage caused by acid rain, salt spray, or other corrosive elements; problems caused by high humidity (condensation and frost); discoloration of non-visible parts; wood rot due to improper maintenance or installation; or problems due to water leakage which is not the fault of the CANTERA DOORS, INC. product. In no case does this warranty cover the costs of finishing any repaired or replacement product or component or any trim or other carpentry work that may be required. Replacement products will be the closest equivalent to current product and may not exactly match the original. The warranty on any replacement product will extend for the balance of the original warranty period. CANTERA DOORS, INC. will not be responsible for problems or damages caused by deficiencies in building design, construction, maintenance, failure to install our products in accordance with approved methods, or the use of our products in systems, such as barrier wall systems, which do not allow for the proper management of moisture within the wall system. NEITHER CANTERA DOORS, INC. NOR ANY SELLER OF CANTERA DOORS, INC. PRODUCTS WILL BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (WHETHER UNDER THEORIES OF TORT, STRICT LIABILITY, CONTRACT, WARRANTY OR OTHERWISE) WHICH MAY RESULT FROM A PRODUCT DEFECT OR MALFUNCTION. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.