



R. J. Griffin & Company
General Contractors

October 9, 2006

Edgar Ceron
Cantera Doors
3698 RR 620 South Suite 101
Austin, TX 78738

Re: Members Only Club at the Grand Dunes
Myrtle Beach, South Carolina

Dear Mr. Ceron:

Approximately three (3) months ago, I informed Chuck Newmister of a dilemma we had concerning a Cantera Door that was installed by a third party. The door was not closing properly and apparently was out of plumb either from the installation or excessive use during the construction of the project. Another third party had welded an astragal to the door, which damaged the finish as well. Chuck provided a proposal and indicated that when his crew was complete with the door, all issues would be resolved and the door would look brand new. Well, I must tell you I was skeptical and had doubts that this could be achieved.

Chuck came down and met me on site in Myrtle Beach and was very informative and professional. He explained what needed to happen and we discussed dates when his crew would be available. We discussed a time line for start and finish and we came up with a plan.

The two gentlemen that arrived in Myrtle Beach were Jesus Aviles and Jose Estrada. Both of these gentlemen were very polite, professional and obviously skilled at what they were here to do. I had many conversations with them during the process and they constantly kept me informed. If they got tied up at another site and were going to be a little late, they would call me to let me know. I can't tell you how pleased it was to work with all concerned during this process.

Upon completion, Chuck was not kidding. The door was working properly and looked brand new, as he had promised. Jesus and Jose did an incredible job. They not only repaired the door, but completely refinished it as well. Our client, Burroughs & Chapin Company was extremely pleased. I want to say "*Thank you*" to Chuck, Jesus and Jose for a great job!

Sincerely,
R.J. Griffin & Company

H. David Webster
Project Manager
HDW/ah